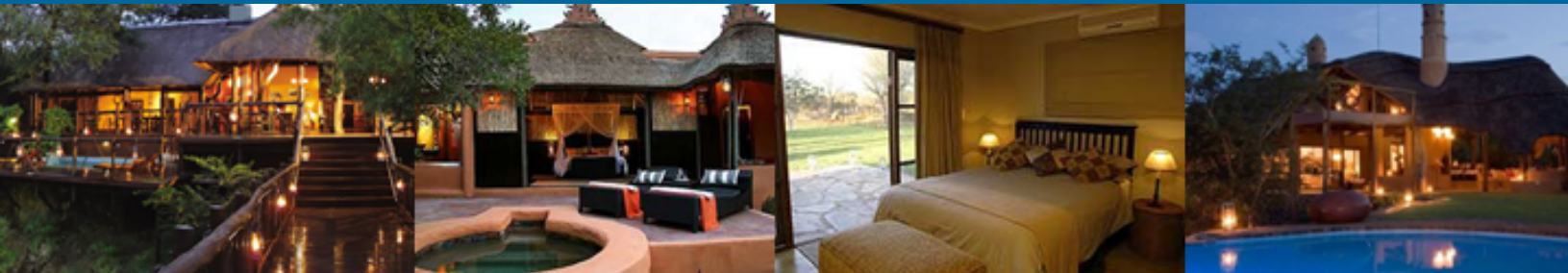


CALL FOR APPLICATIONS IN THE GREATER KRUGER NATIONAL PARK SCORE



HOSTED BY
**INDALO
INCLUSIVE SA**



ABOUT LACOMPSA

Land Claimant Communities in Protected Areas of South Africa (LACOMPSA) is the SMME Incubation Project targeted at benefiting six (6) land claimant communities in Mpumalanga and Limpopo Provinces of South Africa within areas close to the Kruger National Park (KNP). The KNP is the site of several land claims by communities living adjacent to the park. Through this project, SANParks desired to meet the requirements of its mandate and mission whilst also having to respond to the pressing need of achieving redress by satisfying its obligation to land claimants - whose land claims cover a considerable area of the KNP.

ABOUT SCORE

Sustaining Competitive and Responsible Enterprises (SCORE) is an ILO global programme that improves productivity and working conditions in small and medium enterprises (SMEs). The key intervention of the global programme is support for the implementation of SCORE Training, which combines practical classroom training with in-factory consulting. SCORE Training demonstrates best international practice in the manufacturing and service sectors and helps SMEs to participate in global supply chains.

ABOUT SCORE TOURISM

SCORE Training is designed to be used in all kinds of tourism-related businesses ambitious to attract new clients, from start-up guest houses to established lodges, laundries and tourist shops. Whatever the size or type of business, SCORE can uncover solutions to workplace challenges and unlock the potential for growth within competitive tourism markets. SCORE is a global enterprise training programme that can help to increase service quality and efficiency, and reduce costs and waste. SCORE has been developed with global experts to create a cycle of continuous improvement in small and medium enterprises. Within the tourism sector, it has been used with success in enterprises employing from 15 to 250 workers.

[Read more](#)

SCORE

01

LINK BETWEEN SCORE & LACOMPSA



The LACOMPSA Programme is designed to mobilise and build capacity for both supply and demand actors to connect in a structured and value add manner within the Greater Kruger Tourism Value Chain through among others, the implementation of the Responsible Tourism Standard (SANS:1162).

Having said that; the other integral part of the LACOMPSA project being implemented in the tourism value chain in the Kruger National Park is to roll out a SCORE training for the interested lodges, hotels and bed and breakfasts around the Kruger National Park in order to build a robust network of demand factors for the benefit of emerging community based suppliers of goods and services.

02

OBJECTIVES OF THE SCORE TRAINING



Support enterprises to strengthen collaboration and communication between managers and workers to:

- Boost quality and productivity
- Improve working conditions (HR, OSH etc.)
- Run and operate inclusive and responsible business by:
 - *reducing the environmental footprint*
 - *Increase community engagement*
 - *enhance economic impact and*
 - *have sustainable operations*
- Make enterprises more competitive and resilient in national and global markets

SCORE

03

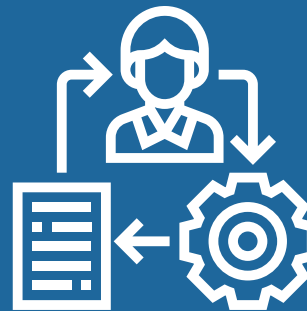
ELIGIBILITY CRITERIA



- B&Bs, lodges , hotels and hospitality hosts operating within the Kruger National Park vicinity
- Must have 15 or more employee
- Manager/owner be willing to commit to the SCORE training programme

04

PROPOSED PROCESS



05

IMPACT OF SCORE



- Structured business linkages and relationship between established tourism operations and suitable suppliers of goods and services
- Improvement of relations between lodges and communities
- Increased contribution by the tourism value chains to local economic development
- Improved ratings in Broad Based Black Economic Empowerment (BBB-EE)
- Improved marketability of operations
- Cost savings of up to US\$ 15,000
- Productivity increase of up to 50%
- Energy savings (KwH) of 2% per production unit
- Reduction in worker absenteeism of up to 15%
- Flexible staff, ready to respond positively to customer demands
- More efficient planning and service processes
- Quicker problem identification and solving, leading to lower client complaints
- Better worker problem solving skills
- Improved teamwork and employee commitment
- Fewer workplace accident

To read more about SCORE success stories, click below.

[Read more](#)

SCORE

06


APPLICATION PROCESS





Apply online by clicking the button below. Please make sure to submit your application before the **30th of September**

[Click here to apply](#)

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SCORE